



## COMMONWEALTH of VIRGINIA

### Department of Health

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To: All EMS Agencies

From: Office of Emergency Medical Services (OEMS)

Re: Alert on OEMS Software programs and Microsoft (MS) Vista

The OEMS has recently been receiving requests for technical assistance from users of the Consolidated Grants Application Program (CGAP) used to submit Rescue Squad Assistance Fund (RSAF) grant applications and from users of the Prehospital Patient Care Reporting Program (PPCR/PPDR). Users that have purchased new computers since January 30, 2007 have MS Vista as the operating system, in place of Windows XP. Because of this new system, some users are experiencing difficulty downloading CGAP and PPCR.

The OEMS is aware of the problems between its software and MS Vista and is taking measures to solve the compatibility problems. We are working to correct these problems and will post them on the OEMS web site as soon as possible.

As a temporary solution to this problem, the OEMS is advising agencies to maintain access to a computer(s) with non-Vista operating systems in order to collect and submit PPCR data and to submit RSAF grant applications. Users submitting online submissions of the RSAF Grant Program and PPCR may consult with the OEMS or your local EMS Regional Council to maintain accurate information. Only online submissions of the RSAF grant program will be accepted effective September 15, 2007, therefore maintaining a computer with a non-Vista operating system or working with your local EMS Regional Council is vital to potentially receiving funding.

If you have any questions regarding this information you may contact the OEMS at 804-864-7600. For PPCR information, please contact Christy Saldana at 804-864-7598 or [christy.saldana@vdh.virginia.gov](mailto:christy.saldana@vdh.virginia.gov) and for RSAF grant information you may contact Linwood Pulling at 804-864-7612 or [linwood.pulling@vdh.virginia.gov](mailto:linwood.pulling@vdh.virginia.gov)